

Data Privacy Policy

At JD Dental we are serious about your Privacy, please find our key details below.

This Privacy Policy describes how JD Dental uses and protects the information you give us when you use our website, as well as data collected for the purpose of issue jobsheets and accounting paperwork, and also any marketing or promotional activities.

Any data collected by us, will only be used in the ways described in this Privacy Policy.

This Policy is updated from time to time, last updated on: **24/05/2018**

If you have any questions about this policy, please email us or write to us.

Introduction

We gather and use customer (both existing and potential) information in order to provide products and services, as well as to enable certain critical functions of the day-to-day running of our business to occur.

We also collect information to better understand how customers interact with us and to present timely, relevant information to them online.

Forms

Forms (both on our mobile devices and on this website) do collect personal data that you agree to submit, which will be emailed with the intent to store that data on industry standard UK email hosting for the purpose of providing you a service.

The Data Protection Act (1998)

Our company is Notified with the Information Commissioner's Office (ICO).

Our Data Controller can be contacted at our office address or by telephone with any questions you may have or details concerning the protection of your personal data.

What data we gather

We may collect your data in a variety of ways. Our lawful basis for processing your data will be with your explicit consent to us to do so. We may store this data indefinitely.

We may collect the following information:

- Contact information including your email address
- Demographic information, such as postcode, preferences and interests
- Equipment makes and models located at your premises
- Website usage data
- Other information relevant to customer enquiries
- Other information pertaining to special offers and surveys

How we use this data

Collecting this data helps us deliver improved products and services.

Specifically, we may use data:

- For our own internal records
- To send you information relating to services you have purchased from us
- To improve the products and services we provide
- To contact you in response to a specific enquiry
- To customise the website for you
- To send you promotional emails about products, services, offers and other things we think might be relevant to you
- To send you promotional mailings or to call you about products, services, offers and other things we think might be relevant to you
- To contact you via email, telephone or mail for research reasons

Your individual rights

As an individual, you have the following rights in regard to the data that we collect and store:

- The right to be informed
- The right of access
- The right to rectification
- The right to erasure
- The right to restrict processing
- The right to data portability
- The right to object
- Rights in relation to automated decision making and profiling

Should you wish to exercise any of these rights, please call us and speak to our Data Controller or Data Protection Officer.

Cookies and how we use them

A cookie is a small file placed on your computer's hard drive. It enables our website to identify your computer as you view different pages on our website.

Cookies allow websites and applications to store your preferences in order to present content, options or functions that are specific to you. They also enable us to see information like how many people use the website and what pages they tend to visit.

We may use cookies to:

- Analyse our web traffic using an analytics package. Aggregated usage data helps us improve the website structure, design, content and functions
- Identify whether you are signed in to our website. A cookie allows us to check whether you are signed in to the site
- Test content on our website. For example, 50% of our users might see one piece of content, the other 50% a different piece of content
- Store information about your preferences. The website can then present you with information you will find more relevant and interesting
- To recognise when you return to our website. We may show your relevant content, or provide functionality you used previously

Cookies do not provide us with access to your computer or any information about you, other than that which you choose to share with us.

You can control how our website uses cookies using your web browser's cookie settings. If you do not want our website to store cookies on your computer or device, you should set your web browser to refuse cookies.

However, please note that doing this may affect how our website functions. Some pages and services may become unavailable to you.

Unless you have changed your browser to refuse cookies, our website will issue cookies when you visit it.

Controlling information about you

When you provide your personal details to us through an electronic format, you may see one or more tick boxes allowing you to:

- Opt-in to receive marketing communications from us by email, telephone, text message or post
- Opt-in to receive marketing communications from our third-party partners by email, telephone, text message or post

If you have agreed that we can use your information for marketing purposes, you can change your mind easily, via one of these methods:

- Send an email to us
- Write to us

Any personal information we hold about you is stored and processed under our data protection policy, in compliance with the Data Protection Act 1998.

Security

We will always hold your information securely.

To prevent unlawful disclosure or access to your information, we have implemented strong physical and electronic security safeguards.

We also follow stringent procedures to ensure we work with all personal data in accordance with the Data Protection Act 1998.

Links from our site

Our website contains links to other websites.

Please note that we have no control of websites outside of <https://www.jddental.co.uk/> domain. If you provide information to a website to which we link, we are not responsible for your data protection and privacy.

Always be wary when submitting data via interactive website templates. Study the website data protection policy and the status of the website itself - is it padlocked or using https:// or green bar transfer protocols?).

Feedback

If you feel that there is a problem with the way that we are handling your data, you may contact the ICO directly at <https://ico.org.uk/>.